

<b>Job Title</b>	Senior Large & Complex Loss Technician
<b>Company</b>	Advantage Insurance Company Ltd (AICL)
<b>Reporting to</b>	Head of Claims
<b>Location</b>	Gibraltar
<b>Full/Part Time</b>	Full Time (Mon-Fri)

### Role Purpose

- To provide assurance that large loss claims are managed and reserved in accordance with the business requirements
- To ensure the claims notification and recovery requirements of our reinsurance programme are fulfilled.
- To be part of a small team and undertake and lead claims governance activities.

### Accountabilities:

- To undertake the day-to-day management of the large loss controls and assist with the wider claims governance framework.
- To oversee and review a substantial caseload of large loss claims on referral, including high value motor personal injury claims and large household claims, and ensuring that reserves are set in accordance with the reserving philosophy.
- To lead case discussions at the Large Loss Committee to review, challenge and agree reserves.
- Assist with the management of claims governance committees to support the performance of outsource providers including acting as chair, when required.
- To make recommendations for continuous improvement within the claims area.
- Timely production of audits and other reports including board packs
- Leading work with external and internal auditors and management of any resulting actions
- To act as a mentor for claims colleagues, providing training and coaching where appropriate

### Skills Knowledge & Experience

#### Essential

- Self-motivated, team-orientated with strong time management and priority setting skills.
- Experience of handling personal injury claims
- Well organised and methodical, able to plan work to achieve challenging delivery timescales.
- Good written and verbal communication skills, including confident delivery.
- Able to explain complex issues in a straightforward way.
- Analytical and numerate, with the ability to interpret technical information & financial data.

#### Qualifications

- Preferably educated to degree level, but at least A level.
- Willing to study for or part way towards a relevant professional qualification.

The exact role can be tailored for someone with current claims governance experience or an individual looking to develop a career in claims governance.

If you would like to apply for this position, or would like more information, please send CV and covering letter [directly to hr@advantage.com.gi](mailto:hr@advantage.com.gi)

Closing date for applicants is 8<sup>th</sup> April 2022. CV's from agencies will not be considered.